



PURPOSE: The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

Meet and Greet: *Enrollment Unit*

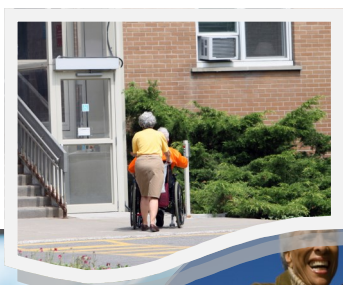


Say hello to the Enrollment Unit, the LTSS unit responsible for enrolling applicants into the CHOICES program. The team combined has over 50 years of experience with the State of Tennessee and is passionate about ensuring every enrollment decision is handled efficiently. The unit consists of Barbara Fahey, *LTSS Enrollment Manager*, and three enrollment specialists: Laura Ballard, Sharon Johnson and Marzena Krahel.

The Enrollment Unit performs the enrollment and disenrollment actions for all LTSS programs, in addition to processing transitions between CHOICES groups.

Patient Liability

If an applicant has Medicaid but no Patient Liability, and needs to enroll in CHOICES, please submit a financial application so that Patient Liability can be determined. A 2350 form will not establish Patient Liability.



Moving Between Facilities

Upon request, LTSS allows a PAE to be viewed by a facility other than the facility who submitted the PAE when a person transfers from one facility directly to another. If the person is enrolled in CHOICES, the receiving facility must contact the person's MCO to have a request submitted on their behalf. If the person is not yet enrolled, the facility may submit a Support Ticket via TPAES requesting to view the PAE. The Support Ticket must detail the following information:

<i>Members Name</i>	<i>Date of admission to current facility</i>
<i>Date of Birth</i>	<i>Previous facility name (transferring from)</i>
<i>Social Security Number</i>	<i>Discharge Date from previous facility</i>
<i>Current facility name (transferring to)</i>	



Hospice Reminders

Please keep in mind that when a CHOICES member enters hospice and later dis-enrolls from hospice:

- If within the last 30 days, the hospice re-enrollment form must be submitted to the MCO
- If more than 30 days, a new PAE is required for the person to be re-enrolled in CHOICES
- If a new PAE is not received timely, re-enrollment into CHOICES may not occur on the date requested

CHOICES members may receive Medicaid reimbursed hospice while enrolled in an HCBS program (such as CHOICES Group 2), but may **NOT** receive Medicaid reimbursed hospice in an institution (such as CHOICES Group 1).

Redetermination Update

The redetermination mailbox, LTSS.Redeterminations@tn.gov, was set-up to answer questions regarding the redetermination process. Due to no LTSS redetermination packets being currently mailed out, please hold off on emailing questions to this mailbox at this time. Please direct your redetermination questions to the LTSS Help Desk, LTC.Operations@tn.gov

Save the Date

In October and November, LTSS will continue the NF Webinar series. In this webinar, we will review the safety determination request process in depth, including how to submit a safety request through TPAES.

The webinar will be held on October 29th at 10am CT and November 6th at 2pm CT.

To register, click on the Training Request link here: <https://www.tn.gov/tenncare/long-term-services-supports/ltss-training-request.html>